

# NSAR QUALITY ASSURANCE



## QUARTER ONE 2024/25 INSIGHTS

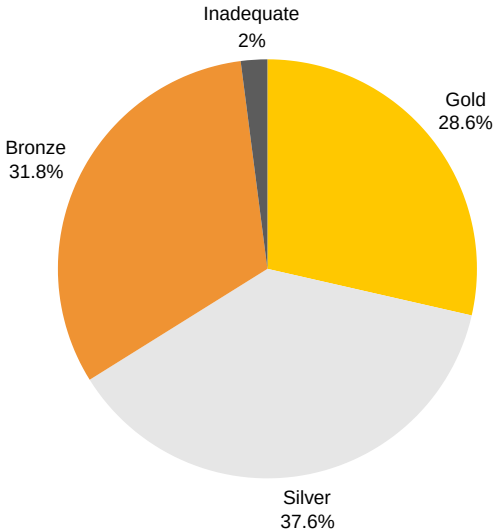
Our expert Quality Assurance team evaluate the quality of delivery and premises for rail skills training across the UK. They work with the industry to make sure that a consistently high standard of training and assessment for safety-critical railway skills is maintained across all organisations and individuals providing these services.

### Updates

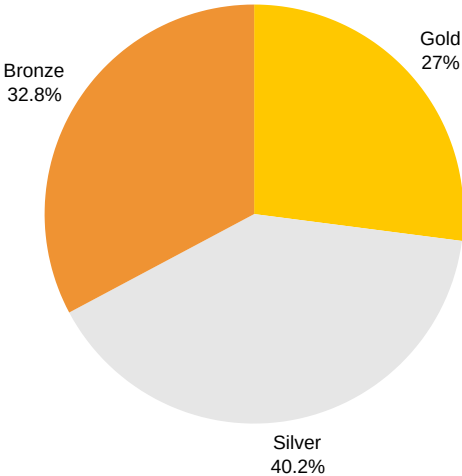
- This quarter, the Quality Assurance team has been busy with:
- Updates to the June 2024 RSSB materials.
  - Supporting Network Rail's Electrification Safety Development Programme.
  - Quality Assurance Framework redevelopment with industry support.
  - Redefining RTAS & Network Rail Standards criteria with industry support.
  - Preparing additional scope to RTAS with Network Rail .
  - Closing the oldest investigations to reduce overall durations.

Most providers have maintained grades, with a few improving to move up a grade. One provider dropped grades after 3+ years of gold, resulting from a new RTAS lead with less experience – showing the importance of knowledge-building and continuity planning.

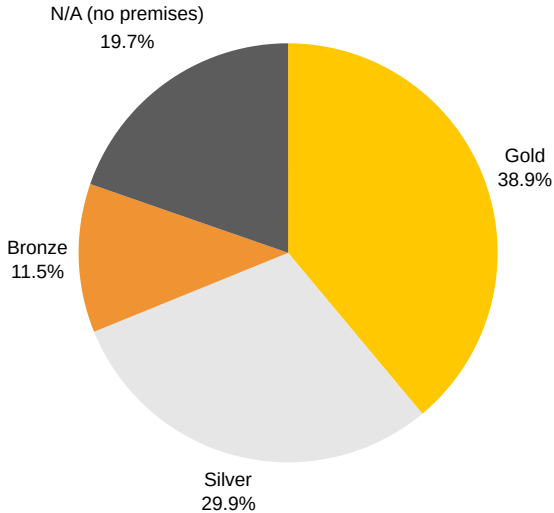
### RTAS / Network Rail Standards grades



### Delivery grades

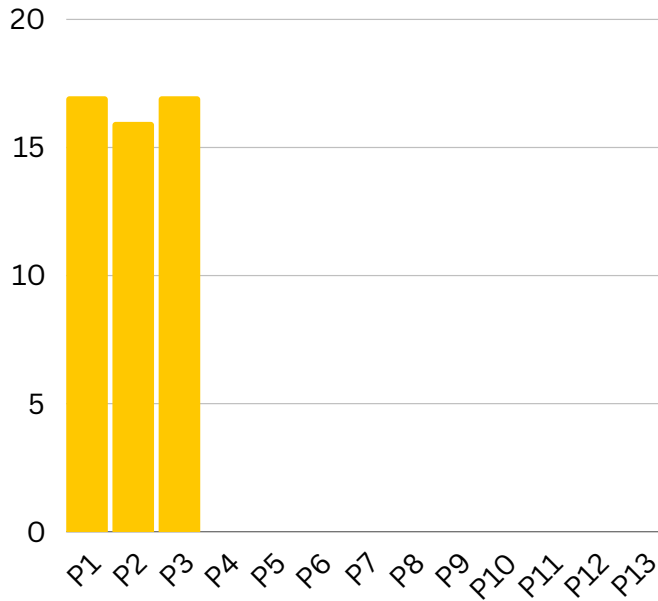


### Premises grades



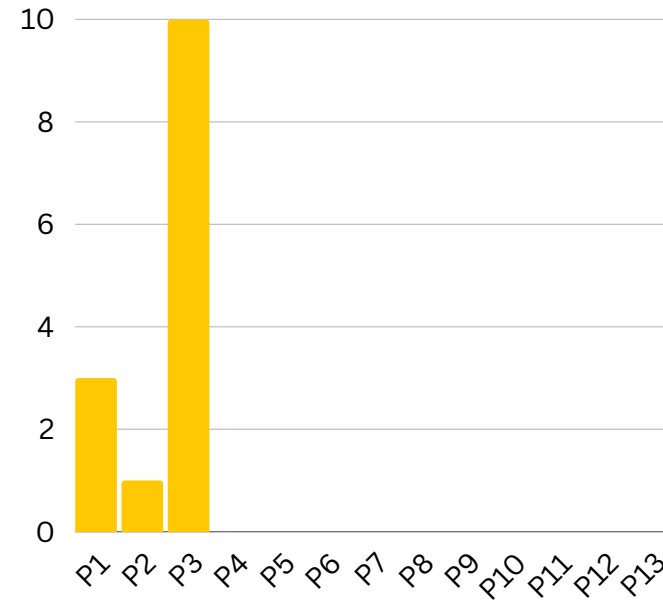
### Number of visits

Visit volumes remain stable. This is due to effective planning to meet the demand for additional visits.



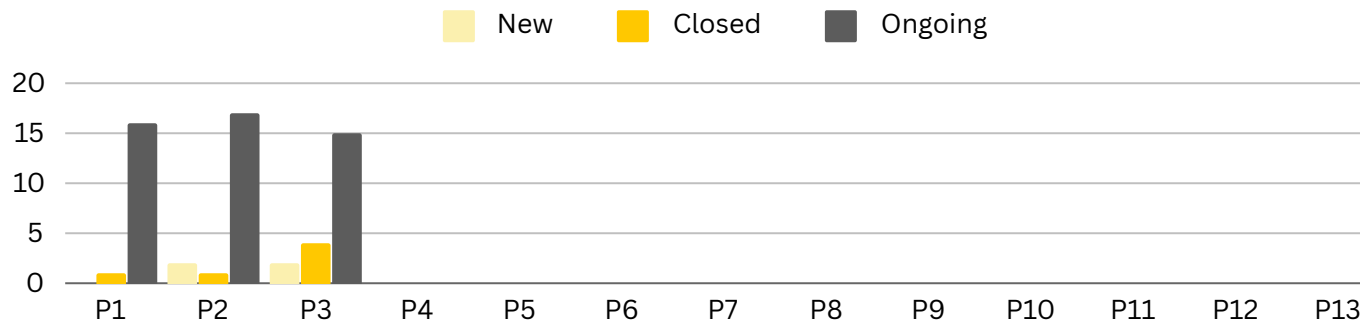
### New trainer applications approved

With increased demand to add scope to RTAS, accompanied by continued interest in track safety provision, provider volumes continue to increase over time, with new applicants covering departures.



Period	Period end date
P1	27-Apr-2024
P2	24-May-2024
P3	22-Jun-2024
P4	
P5	
P6	
P7	
P8	
P9	
P10	
P11	
P12	
P13	

### Investigation volumes



Deliberate breaches and bad practice account for all open cases this quarter, reinforcing that RTAS continues to be a high-risk area of assurance. Engagement between Assurance, Awarding and Funding bodies has increased once more in this quarter. Key issues experienced in progressing cases have been complexity, high volumes of data to be analysed and additional allegations.